



GENERALITAT DE CATALUNYA REGISTER NUMBER: HUTT 000270

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Carrer La Garriga nº 25

43460 Alcover-Tarragona

CONDITIONS FOR THE RESERVATION OF THE HOUSE

Bookings:

In order to confirm the reservation, a pre-payment of 30% of the total amount is needed, to the account number that we will provide. The remaining 70% will be paid, in cash, the day of entry. On the day of entry, you must fill out the customer identification cards (necessary procedure for tourist establishments) and deliver a copy of all the IDs of the people over 16 years old who will stay in the house

Check-in on weekends is from 12 noon on Friday and check-out before 6 p.m. on Sunday.

- Pets are NOT allowed.

Cancellations:

The cancellation of a reservation produces expenses calculated on the amount of the deposit of the reservation: "DECRETO 53/1994, of February 8, on the price regime, reservations and complementary services in tourist accommodation establishments. (Correction of errata in the DOGC No. 1904, page 3725, of 03/06/1994). "Article 32 Refund: The cancellation of the reservation would retain, at most, the following amounts:

1. 5% of the deposit, when the cancellation of the reservation is made more than thirty days before the date of the check in.
2. 80% of the deposit, when the cancellation is made between thirty and seven days prior the check in date.
3. 100% of deposit, when the cancellation is made seven days or less before the check in date. In the event of circumstances out of control from the client or due to a major cause, the same criteria set forth in this section will apply.

RULES OF USE AND COEXISTENCE

The CLIENT receives the house in optimal conditions of cleanliness and order, and is obliged to take care of it. The house includes the garden with its furniture, swimming pool and barbecue. If the CUSTOMER observes any damage or anomaly, he must notify it as soon as he noticed it at the time of delivery of keys.

THE CLIENT must leave the rural house in acceptable cleanliness conditions and with all the furniture and belongings in the same condition as they were when entering it. The customer is expressly requested to keep the furniture and furnishings in their original places.

At the end of your stay, the OWNER will check the property and furnishings of the house, as well as its cleanliness and order, in the presence of the guests.

The CLIENT undertakes to act with the utmost civility, respecting the environment, calm, cleanliness and order of the house.

The CLIENT and all the people accommodated in the "Hort de la Cinteta" house are subjected to comply with the coexistence regulations from of the town of Alcover.

In addition, other rules of use and coexistence are established:

1º Respect, at all times, for calm and rest, as well as coexistence with other people who may be housed in houses adjacent to the house (Neighbours). For this reason, **parties are not allowed**.

2º The CLIENT must be diligent and careful in the consumption of electricity, heating, air conditioning, water, and firewood.

The house has a deposit of hot sanitary water, which with an excessive use will stop heating, until it is replenished again.

Due to the security of the building and homes, the CLIENT must keep the entrance door and windows well closed, especially when leaving, as they would in their own home.

3º It is forbidden to leave garbage in the house, garden or in the street. The CLIENT agrees to throw their garbage bags in one of the containers that exist in the surroundings.

4º The CLIENT must respect the furniture and facilities of the home. We like that all our guests, like you, find the maximum comfort and cleanliness.

5º For reasons of the location of the property, the use of any type of pyrotechnic material (firecrackers, flares, etc.) is strictly prohibited.

6º When there is evidence of VANDALISM, NOISE, RIOT, COMPLAINTS FROM NEIGHBORS or IMPRUDENT USE of the home and its furnishings, the owners reserve the right to terminate the rental contract at any time, and the customers must leave the property immediately.

7º The OWNER reserves the right to not accept or cancel stays that do not comply with the rules of coexistence, at any time and without the possibility of reimbursement.

8º The OWNER is not responsible for the personal belongings deposited in the house by the CLIENTS, as well as for the objects that they may have forgotten

SWIMMING POOL

POOL (from July 1st to September 15th):

-The schedule of the pool is from 8.30 am to 10 pm.

Swimming in the pool outside of the indicated hours is prohibited.

-The client is responsible for the use and control of the pool and that children are permanently under the supervision of an adult within the enclosure.

Data privacy:

As established in Organic Law 15/1999, of December 13, Protection of Personal Data, the personal data collected in the reservation or form to request information, or in other communications, will be incorporated into a file created and maintained by "Hort de la Cinteta" will not be used for any other purpose than for which they were collected. The interested party has the rights of access, rectification, cancellation and opposition, which may be exercised by writing to the person responsible for the file, by email to info@hortdelacinteta.com

YOUR RESERVATION CONFIRMS THE ACCEPTANCE OF THESE CONDITIONS.